COLUMN 1	COLUMN 2	COLUMN 3	COLUMN 4
<ol> <li>Topic (one sentence description of the decision being sought)</li> <li>Who will take decision</li> <li>Give date or period within which decision is to be taken</li> <li>Directorate contact (include e-mail and telephone)</li> </ol>	<ul> <li>(5) Principal Groups/Organisations to be consulted before decision is made</li> <li>(6) Method of consultation (external only [if applicable])</li> </ul>	<ul> <li>(7) Name of person(s) to whom representations can be made (e-mail/telephone)</li> <li>(8) When should they be made by (closing date)</li> </ul>	<ul> <li>(9) List background documents submitted to Cabinet/Cabinet Member in respect of the decision</li> <li>(10) Is this information unrestricted or exempt?</li> <li>(11) Date first entered in Notice</li> </ul>
KEY 36/23/24	(5) Dover District Tenant Group, Corporate Consultation (Accounts,	(7) Rachel Collins, Head of	<ul><li>(9) Cabinet report</li><li>•Vulnerable Tenant Policy (draft)</li></ul>
(1) To seek Cabinet's approval to adopt the proposed Vulnerable Tenant Policy	Legal & Equalities) (6) Not applicable.	Housing - <u>Rachel.collins@dover.gov.uk;</u> 01304 872254	<ul> <li>Cabinet report</li> <li>Equality Impact Assessment</li> </ul>
(2) Cabinet		Perry DeSouza, Senior	(10) Unrestricted
(3) 8 April 2024		Housing Policy Officer - Perry.desouza@dover.gov.uk;	(11) 7 March 2024
(4) Mike Davis, Strategic Director (Finance and Housing) -		01304 872137	
mike.davis@dover.gov.uk; 01304 872107		(8) 7 March 2024	

## **Brief Details of Item:**

(Please provide information about the contents of this item and the reason for decision.)

The Regulator of Social Housing's Tenant Empowerment and Inclusion Standard ('the Standard') sets expectations of Registered Providers (including the Council) to take account of the diverse needs of its tenant populations and, where necessary, adjust services to increase equal opportunity for all to access the housing-related services we provide. We are also obliged under the Equality Act 2010 (the 'Act 2010') to make reasonable adjustments where required. The proposed Vulnerable Tenant Policy explains how the Council's Housing Service will identify, record and support vulnerable tenants, including what type of adjustments to services will be made to accommodate individual needs. If the Council fails to take account of the diverse needs of its tenants and to make reasonable adjustments, it would be non-compliant with 'the Standard' and 'the Act 2010', and therefore at risk of consequential measures, such as fines (soon to be unlimited by the Social Housing (Regulation) Act 2023) and reputational damage.

## Deadline for Item:

(Please indicate the date and whether this is statutory, operational or to meet the requirements of another agency.)

There are no statutory deadlines. Once this policy has been approved and adopted by the Council, it can be implemented across Housing Services.